

- **Phlebotomy On Wheels Privacy Policy**
- Last Updated: Jan 1, 2026

## 1. Who We Are

Phlebotomy On Wheels (“we,” “our,” or “us”) provides mobile phlebotomy and specimen collection services. We offer convenient, on-site lab collection services for individuals, healthcare providers, and organizations.

## 2. Scope of This Policy

This Privacy Policy applies to all personal information collected through our website, phone, email, and in-person interactions as part of our services.

## 3. Information We Collect

### 3.1 Information You Provide

We may collect:

- Full name
- Phone number
- Email address
- Physical address
- Date of birth (if required)
- Lab order details
- Payment information (if applicable)
- Any information you provide when contacting or booking services

### 3.2 Automatically Collected Information

We may collect:

- IP address
- Browser and device type
- Pages visited and interactions
- Referring website
- Cookies and analytics data

### 3.3 Information from Third Parties

We may receive information from:

- Healthcare providers
- Laboratories
- Third-party scheduling or payment platforms

## 4. How We Use Your Information

We use your information to:

- Schedule and manage appointments
- Provide mobile lab collection services
- Communicate with you
- Process payments
- Improve our website and services
- Maintain records and comply with legal obligations

## 5. How We Share Information

We do **not sell your personal information**.

We may share your information with:

- Certified laboratories for testing
- Healthcare providers (when required)
- Service providers (payment processors, scheduling tools)
- Legal authorities when required

## 6. Health Information & HIPAA Considerations

As part of our services, we may handle health-related information.

We take reasonable steps to ensure this information is handled securely and shared only with authorized laboratories or providers as required.

In cases where services are provided in coordination with healthcare providers or laboratories, those entities may be responsible for certain aspects of your health data.

## 7. Cookies & Tracking Technologies

We use cookies and similar technologies to:

- Improve functionality
- Analyze usage
- Enhance user experience

You can control cookies through your browser settings.

## 8. Data Security

We implement reasonable administrative and technical safeguards to protect your information.

However, no method of transmission over the Internet is completely secure.

## 9. Data Retention

We retain personal information only as long as necessary to:

- Provide services
- Comply with legal obligations
- Resolve disputes

## 10. Your Rights & Choices

You may:

- Request access to your data
- Request corrections
- Request deletion (where applicable)
- Opt out of marketing communications

To exercise your rights, contact us.

## 11. Children's Privacy

We do not knowingly collect personal information from individuals under 18 without parental or guardian consent.

## 12. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted with a revised date.

## 13. Contact Information

If you have questions, contact us:

info@mobilebloodlabs.com

(443) 866-3647